

PATHWAYS TO ENGAGEMENT

Current and planned ESB Networks meetings, forums, working groups, events and webinars, others in Q2 / Q3 2026

Area of Engagement: ESB Networks attending upcoming conferences

Pathway Title	Objective	Mechanism	Timing	Audience
National Construction Summit	ESB Networks will attend and speak at the National Construction Summit. This conference will explore topics including planning, sustainability, property, accelerating the delivery of housing, infrastructure, and a decarbonised built environment.	Conference	15 and 16 April 2026	Senior construction leaders, developers, contractors, and suppliers, alongside government bodies, local authorities, housing agencies, investors, planners, designers, and infrastructure and utility providers.
Construction Industry Federation House Building Summit	ESB Networks will be at the IHBA Annual Housing Building Summit, engaging with industry leaders to discuss emerging trends, shared challenges, and practical solutions for sustainable housing delivery.	Conference	21 April 2026	Homebuilders, developers, local authorities, housing associations, key partners, industry, and suppliers.
Business Post's 2026 National Infrastructure Summit	ESB Networks will attend The Business Post National Infrastructure Summit 2026 to engage with government, industry and delivery partners, gain insights into Ireland's infrastructure reform agenda, and contribute to discussions on overcoming planning, delivery, and implementation challenges critical to enabling sustainable growth.	Conference	07 May 2026	Government officials, agencies and infrastructure delivery partners across housing, transport, health, digital connectivity and utilities.
Solar Ireland Conference 2026	ESB Networks will attend the Solar Ireland Annual Conference 2026 to engage with industry, government and communities, gain insight into the opportunities and challenges shaping the solar sector, and contribute to collaborative solutions for scaling renewables, strengthening grid integration, and accelerating Ireland's decarbonisation goals.	Conference	18 June 2026	Attendees include solar developers and generators, farmers and landowners, households, and businesses with rooftop solar, grid and system operators, government and regulators, investors, technology and service providers, planners, and community stakeholders.
Energy Storage Ireland 2026	ESB Networks will attend and speak at the Energy Storage Ireland 2026 event in Croke Park, to engage with industry leaders on topics focussing on advancing energy storage as a key enabler of Ireland's clean energy future.	Conference	30 June 2026	Attendees include industry, policy makers and utilities.

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Area of Engagement: National Customer Contact Centre

Pathway Title	Objective	Mechanism	Timing	Audience
Electricity Suppliers, Customer Service Opportunities	To engage with suppliers where opportunities arise for customer service. Examples include erroneous customer contacts and process enhancement opportunities.	Biannual meetings	Q1 to Q4 2026	Suppliers
Contact Centre Accreditation (CCA) Organisation	To engage with CCA and key members of the CCA via webinars, in person information sharing, with a view to identifying customer service best practice and trends/roadmaps, to stay current with latest thinking in customer service. This includes undertaking an annual accreditation audit.	Meetings and webinars	Monthly webinars 2026	CCA

Area of Engagement: Capacity

Pathway Title	Objective	Mechanism	Timing	Audience
Government and state agencies including LDAs engagement nationwide, DCEE, DETE, Uisce Eireann, and IDA	Engaging on various issues such as housing, CAP targets, National Development Plan etc., to meet future demands and network capacity.	In person, working groups, conferences, feedback, MS Teams	Q1 to Q4 2026	Government and state agencies including LDAs engagement nationwide, DCEE, DETE, Uisce Eireann, and IDA
Customer meetings including housing, industrial, commercial, transport, large energy users, CIF, Local Authorities (LAs), and generation customers.	Understand customer and stakeholder needs and plan the network to meet these needs.	In person and online and consultations	Q1 to Q4 2026	Housing, industrial, commercial, transport, large energy users, CIF, LAs, and generation customers.
Housing Activation Office	Ongoing collaboration and engagement with LAs and industry, on how to best deliver housing at scale in line with Government targets.	In person and MS Teams	Monthly and as required in 2026	LAs and industry
Urban Capacity Contact Group	ESB Networks, EirGrid and DCEE as members of this group, oversee and support ongoing work to secure electricity supply for new domestic and business consumers in urban areas.	In person, MS Teams meetings, and phone calls	Q1 to Q4 2026	ESB Networks, EirGrid, DCEE and Urban Capacity Group members

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Area of Engagement: Electrification

Pathway Title	Objective	Mechanism	Timing	Audience
ZEVI Assurance Board, Steering Group and Working Groups	Provide ongoing support and participation alignment of strategy and programmes.	In person and MS Teams	Monthly/ Quarterly Q1 to Q4 2026	Steering and working group members
Proactive senior engagements with Department of Transport and Department of Maritime	We provide ongoing support and participation with DoT Team responsible for ports electrification - onshore power requirements, AFIR.	In person and MS Teams	Quarterly Q1 to Q4 2026	Department officials
Proactive & ongoing senior engagements with TII	Monthly bilateral engagements to engage with a number of aspects ongoing for TII and the AFPO (Alternative Fuel Programme Office) including shared land (access to sites) exploration.	In person and MS Teams	Q1 to Q4 2026	TII officials
Proactive senior engagements with Irish Rail (IR)	We provide ongoing support to IR Capital Projects and increased rail electrification objectives.	In person and MS Teams	Quarterly Q1 to Q4 2026	Irish Rail officials
Cork City Council Mission City Leadership Team	We participate in and provide ongoing support to Cork City Council Mission City and the associated electrification objectives.	In person and MS Teams	Quarterly Q2 to Q4 2026	Leadership team members
Direct 1:1s with various LAs including Galway City Council, Dún Laoghaire-Rathdown County Council (DLR), Limerick, and others	We provide support and engagement in a range of local initiatives.	MS Teams meetings, participate and present at workshops (in person)	Ongoing	Local Authorities
EVCAI (Electric Vehicle Charging Alliance of Ireland)	Provide industry body support and engagement.	In person	As required	EVCAI officials
E.DSO e-mobility working groups	Bring peer utilities learnings & insights home and develop solutions adapted to Irish context & needs of our customers.	Quarterly and monthly in person and online MS Teams meetings	2026	Working group members
Engagement with Local Authorities to investigate use of street public lighting columns for EV charging	Install a combined solution that will enable an increased 'on-street' charging option, in urbanised areas.	On site evaluation, testing and monitoring using in collaboration with LAs	Quarterly 2026	Local Authorities

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Area of Engagement: Innovation

Pathway Title	Objective	Mechanism	Timing	Audience
Innovation Conference	Sharing of information on our innovation activities and the dissemination of project learnings and outcomes.	Physical conference	2026	Industry

Area of Engagement: Renewables and Major Connections

Pathway Title	Objective	Mechanism	Timing	Audience
Thermal Generation Networks Connections Steering Group	Delivery assurance for key thermal generation projects.	Meeting and presentations	Monthly for 2026	Steering Group members
Renewable Energy Support Schemes	Monthly engagement with DCEE, EirGrid, ESB Networks and developed dashboard to provide visibility to relevant stakeholders.	MS Teams	Monthly Q1 to Q4 2026	DCEE, EirGrid and, ESB Networks
Strategic level quarterly meetings with WEI and ISEA	Knowledge sharing high level engagement opportunity on ESB Networks' business strategy and plans and gain renewable industry insights and feedback.	Mix of in person and MS Team quarterly meetings	Q1 to Q4 2026	WEI and ISEA
Joint industry/ EirGrid contestable quality briefing notes to be launched in 2026	To support the continuous improvement of contestable quality for major connections.	Quarterly joint EirGrid, ESB Networks and industry workshop. Briefing notes and presentations.	Q1 to Q4 2026	EirGrid, ESB Networks and industry
Renewable Project monthly meetings	Supporting alignment of the customer's work programme with ESB Networks' works.	In person and MS Teams	Q1 to Q4 2026	Customers
Renewable Customer Portfolio meetings	Strategic oversight of customer projects at a senior management portfolio level to understand and address strategic pinch points.	In person and MS Teams	Q1 to Q4 2026	Renewable customers

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Area of Engagement: Micro/Mini and Small Scale Generation Connections

Pathway Title	Objective	Mechanism	Timing	Audience
Micro/Mini and Small Scale Generation Connections	Supporting customers, consultants and key stakeholders to understand continued developments and improvements in our connections processes.	MS Teams Webinars, attendances at conferences and key customer/ stakeholder meetings	Q1 to Q4 2026	DCEE / CRU / SEAI / Renewables Industry

Area of Engagement: Market Participants

Pathway Title	Objective	Mechanism	Timing	Audience
Retail Market Design Service (RMDS)	Ongoing engagement with market participants regarding retail electricity market.	Direct engagement and secretariat at industry governance group.	Monthly throughout 2026	Market participants
Technical Working Group	To support technical engagement on change requests being processed through the Industry Governance Group (IGG).	MS Teams	As required in 2026	IGG members, suppliers, and technical resources
Industry Governance Group	The Industry Governance Group (IGG) oversees the ongoing operation of the retail electricity market. RMDS acts as the secretariat for the IGG and associated sub-groups. ESB Networks Retail Market Services participate in these meetings as appropriate.	Monthly: In person and MS Teams	Monthly in 2026	IGG members includes the CRU
Direct 1:1 meetings with market participants in Republic of Ireland	Provide opportunities and ongoing support for market participants to discuss any issues arising during 2026.	Meetings, phone calls and email (market participants and ESB Networks)	Ongoing Initiative throughout 2026	Market participants

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Area of Engagement: DMSO - Design

Pathway Title	Objective	Mechanism	Timing	Audience
National Network, Local Connections Programme - Advisory Council	Collaborate with industry on the adoption of proposed smart consumer energy technology standards (e.g. smart inverters and smart chargers) at a national level.	Quarterly meetings	Q1 to Q4 2026	Advisory Council members
National Network, Local Connections Programme - Bilaterals	Bilaterals with stakeholders who requested additional engagement with the programme has been initiated.	Bilateral meetings	Q1 to Q4 2026	Industry
Joint Systems Operator Programme	Provide an overview of the vision and principles of the DSO-TSO Operating Model High-Level Design, and how the future operating model will impact industry stakeholders.	Webinar	Q1 to Q4 2026	CRU and Industry
National Network, Local Connections Programme - Market Design	Flexibility Service Offering: to establish if the market design products being considered by the programme are fit for use by stakeholders across the segments. These meetings give insight and inform the direction the market services should take.	Numerous 1:1 meetings	Ongoing in 2026	Industry
National Network, Local Connections Programme - Market / Proposition Design	Flexibility Service Offering: to establish if the market design products being considered by the programme are fit for use by stakeholders across the segments. These meetings give insight and inform the direction the market services should take.	Numerous 1:1 meetings	Ongoing in 2026	Industry
DMSO Blueprint and Roadmaps	Ongoing development of DMSO Blueprint and Roadmaps.	Meetings	Ongoing 2026	CRU and Industry
Local Business Flex Product Proposal Consultation & Webinar to propose the Consultation	This consultation sets out two proposed medium-term flexibility products designed to help manage local network congestion in selected areas. The purpose of this consultation is to present the proposed products and gather stakeholder feedback before finalising the product design.	Consultation & Webinar	Consultation Open: 13 April 2026. Webinar: 28 April 2026. Consultation Close: 22 May 2026.	Industry
Joint Systems Operator Programme	Provide an overview of the overall JSOP Programme under PR6, including updates on the DSO-TSO Operating Model.	Webinar	Q1 to Q4 2026	CRU and Industry

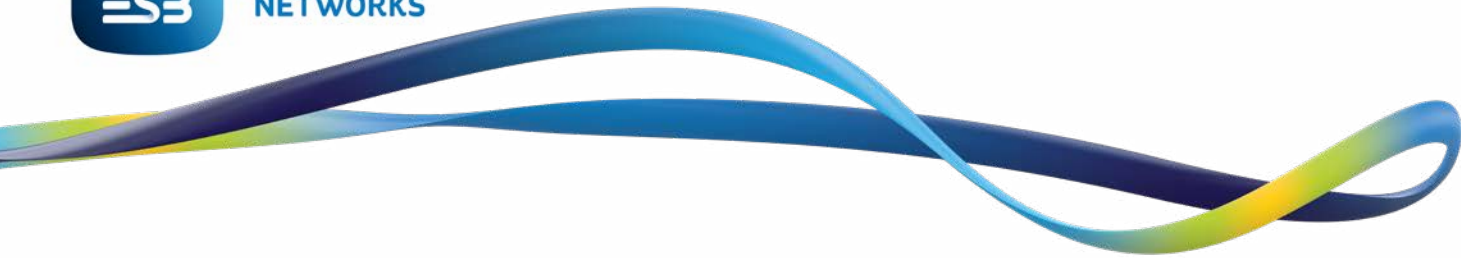


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Area of Engagement: DMSO-Smart Metering

Pathway Title	Objective	Mechanism	Timing	Audience
Smart Metering Programme	Industry engagement: <ul style="list-style-type: none"> Industry Liaison Group (ILG) Communications & Engagement Working Group (CEWG) 	Conference calls	Monthly meetings over 2026	Industry and Working Group members
	Working groups: <ul style="list-style-type: none"> Smart meter technical working meetings with industry participants to support the NSMP. 	Ongoing meetings	Q1 to Q4 2026	Working group members
	Customer engagement: <ul style="list-style-type: none"> Direct communication – customers whose meters are scheduled for an exchange receive two letters in advance. Responding to individual customer enquiries. 	Letters / information booklet / written responses	Ongoing: area by area in advance of local deployment, throughout 2026	Customers
	Public awareness & stakeholder engagement: <ul style="list-style-type: none"> Awareness campaign via targeted media campaigns supported by updates on our website. Available for briefings to national and local elected representatives and other stakeholders. 	Multi-channel approach and Programme briefings	Q1 to Q4 2026	National, local elected representatives and other stakeholders
	Inform eligible stakeholders of the progress of the Meter Data Access Office.	Webinar	Q1 to Q4 2026	Eligible parties to the Code
	Continue to support the national rollout of the remaining smart meters installations. Continuation of communications to support the safe and efficient meter upgrades across the country. Continue engagement with the CRU, DCEE, SEAI, and industry (suppliers).	Multi-channel engagement awareness programme via direct communications with customers	Q1 to Q4 2026	CRU, DCEE, SEAI and industry (suppliers)



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Area of Engagement: DMSO - Customer

Pathway Title	Objective	Mechanism	Timing	Audience
CIF workshops	Provides opportunity for ESB Networks to impart information on new connections, design and construction processes and discuss LDA multi year work programme.	In person and virtual events	Ongoing 2026	Housing developers and the construction industry
Irish Home Builders Association (IHBA) workshops	Provides opportunity for ESB Networks to impart information on new connections, design, and construction processes, and discuss LDA multi year work programme.	In person and virtual events	Ongoing 2026	Housing developers and the construction industry
IHBA EV Charging workshops	Provides opportunity for ESB Networks to impart information on EV charging infrastructure requirements and discuss feedback.	Meetings	Ongoing 2026	Housing developers and the construction industry
Customer meetings	Provides opportunity for ESB Networks and individual customers to discuss work programme and construction issues.	In person, MS Teams, bi-laterals, email, on site and as required	Ongoing 2026	Numerous customers across retail, telecoms, developers and charging point operator customer categories

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Area of Engagement: Storm

Pathway Title	Objective	Mechanism	Timing	Audience
The Winter Resilience Plan	Engaging with DCEE on the Winter Resilience Plan.	In person and as required	Q2 to Q3 2026	DCEE officials, ESG Energy Security Group
NECG and Utility Subgroups Critical Infrastructure and Humanitarian Assistance	To coordinate emergency planning in various scenarios e.g. vulnerable customer protocols across agencies.	In person and as required	Q1 to Q4 2026 and as required	NECG members and utility representatives
Critical Infrastructure Customers	Engagement with critical infrastructure owners and customers through quarterly meetings and feedback sessions to improve storm response coordination.	Quarterly meetings, feedback sessions and ongoing ad-hoc support as required	Q1 to Q4 2026	Critical Infrastructure Customers
International Utilities				
European Distribution System Operators (DSOs)	Ongoing engagement and shared lessons with European DSOs.	MS Teams	Q1 to Q4 2026	European DSOs
North, East, West and South Area Consortium (NEWSAC)	Ongoing engagement regarding mutual aid.	MS Teams	Q1 to Q4 2026	NEWSAC members
E.DSO Mutual Assistance Working Group	E.DSO Mutual Assistance Working Group to move the agreed framework into implementation across the member EDSOs.	MS Teams	Q1 to Q4 2026	E.DSO Mutual Assistance Working Group members and other
Storm Resilience and Restoration Conference 2026 Survey	Stakeholder feedback was actively sought and considered through engagement at the Storm Review conference.	In person	Q1 2026	Storm Resilience and Restoration Conference attendees



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Area of Engagement: Forestry

Pathway Title	Objective	Mechanism	Timing	Audience
Forestry	Engaging with key industry partners on the Winter Resilience Plan.	In person, email, phone etc.	Q1 to Q4 2026	IBEC, Department of Agriculture, Coillte, IFA, and other stakeholders
	Engaging with DCEE on the Winter Resilience Plan and legislation development queries.	MS Teams, In person, emails, phone	Q1 to Q4 2026	DCEE
	To engage with the CRU on the Winter Resilience Plan and legislative proposals.	MS Teams, In person, emails, phone	Q2 to Q4 2026	CRU officials
	Structured collaboration with Coillte to develop an understanding around wind blow risk factors and harvesting operation risks near our Network.	Regular meetings and workshops	Q1 to Q4 2026	Coillte management
	To engage with IBEC on the Winter Resilience Plan queries.	In person, email, phone etc.	Q2 2026	IBEC officials

Area of Engagement: General

Pathway Title	Objective	Mechanism	Timing	Audience
AA1000 Stakeholder Engagement Standard Update Review Committee	ESB Networks engaging with and providing feedback on the new proposed global stakeholder engagement standard update due in 2027.	MS Teams	Q1 to Q4 2026	International Review Committee members

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Area of Engagement: Safety - Educational and Engagement

Pathway Title	Objective	Mechanism	Timing	Audience
Sligo Fire Officers Presentation	Promote electrical safety awareness and best practice when working near electricity networks.	In person at Sligo Fire Stations	Q1 and Q2 2026	Fire Officers
Dublin Fire Officers Presentations	Promote electrical safety awareness and best practice when working near electricity networks.	In person at Dublin Fire Stations	Q1 and Q2 2026	
National Fire Officers Presentations	Promote electrical safety awareness and best practice when working near electricity networks. Incident Commander training sessions.	In person at Tullamore Fire Station	Q2 2026	
Mount Lucas National Construction Apprenticeship Centre	Promote electrical safety awareness and best practice when working near electricity networks.	In person presentation	Q2 2026	Scaffolding apprentices
Petersburg GRETB	Promote electrical safety awareness and best practice when working near electricity networks.	In person presentation	Q3 2026	Arboriculture apprentices
HSA Newly Appointed Inspectors Training	Promote electrical safety awareness and best practice when working near electricity networks.	In person presentation and tour of fields at NTC Portlaoise	Q2 2026	HSA Inspectors
Uisce Éireann	Promote electrical safety awareness and best practice when working near electricity networks.	In person presentation	Q2 2026	Uisce Éireann Construction Workers
Longford County Council	Promote electrical safety awareness and best practice when working near electricity networks.	In person presentation	Q2 2026	County Council construction workers
Fingal County Council	Promote electrical safety awareness and best practice when working near electricity networks.	In person presentation	Q2 2026	County Council construction workers
Mayo County Council	Promote electrical safety awareness and best practice when working near electricity networks.	In person presentation	Q1 and Q2 2026	County Council construction workers



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Area of Engagement: Safety - Educational and Engagement continued

Pathway Title	Objective	Mechanism	Timing	Audience
Champions for Safety	Promote electrical safety awareness with agricultural students.	In person presentations to agricultural colleges nationwide	Q1 and Q2 2026	Agricultural students
Farm Safety Partnership Advisory Committee - Farm Building Construction and Working at height sub-committee	Promote best practice of electricity safety in construction of farm buildings and working at height.	In person and Teams meetings - bi-monthly	Q1 to Q4 2026	Farm Safety Partnership Advisory Committee member and other stakeholders
Health and Safety Authority (HSA) Keep Safe (Schools Programme)	Multi-agency safety event directed at senior cycle primary schools (5th and 6th class pupils).	In person Limerick	Q3 2026	Schools and multi-agencies including HSA, An Garda Síochána, Local Fire Services, ESB Networks (Electricity), Water Safety Ireland, Bus Éireann (Public Transport), Teagasc (Agriculture), Irish Coast Guard, and National Ambulance Service. Primary schools (5th and 6th class pupils) and their teachers.
School Pack (Primary schools)	Promote electrical safety for school children.	In person at primary schools	Q1 and Q2 2026	Primary schools and their teachers.
The Public Safety Strategy 2026 - 2030	To proactively safeguard the public from electrical hazards through education, engagement and operational excellence, embedding safety across all ESB Networks activities.	Multiple engagements throughout the strategy period.	Q1 to Q4 2026	The public, ESB staff, education community, at-risk stakeholders including the emergency services, the agricultural community, the construction sector, local authorities, government agencies and utilities.

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Area of Engagement: Safety - Committees, Forums and Working Groups

Pathway Title	Objective	Mechanism	Timing	Audience
Construction Safety Partnership Advisory Committee	Promote best practice of electricity safety in construction.	Quarterly meetings In person / MS Teams	Q1 to Q4 2026	Construction Safety Partnership Advisory Committee members
National Irish Safety Organisation (NISO) Seminar	Promote electrical safety awareness with agricultural community.	In person conference	Q1 to Q4 2026	Agriculture community
Construction Industry Federation (CIF) Workshops	Provides opportunity for ESB to provide information on new connections, design and construction processes.	Physical and virtual events	Q1 to Q4 2026	CIF Workshop attendees
Joint Safety Committee	Collaboration between differing utilities.	In person / MS Teams	Q1 to Q4 2026	EirGrid and Safety Committee members
Joint Utility Safety Forum	Share safety best practice and learnings across the utilities.	Quarterly meetings	Q1 to Q4 2026	Public utilities, Gas Networks Ireland (GNI), eir, Irish Water
Road Safety Strategy	This is a five-year strategy, where ESB Networks is seeking to promote it's road safety plan, training interventions, monitoring and licencing.	In person launch events and multiple engagements throughout the year	Ongoing	Road Safety Forum including An Post, Irish Rail, An Garda Síochána, and Health Service Executive (HSE).
E.DSO Safety Working Group	ESB Networks have three focus engagement areas: <ul style="list-style-type: none"> • Sharing information • Shared learning from incidents • Creation of safety culture 	MS Teams	Approximately monthly in 2026	European System Operators
UK DNOs	ESB Networks engages with UK DNOs sharing lessons learned and best practice on safety, public safety, operations, and live working.	Ongoing meetings throughout the year	As required	NIE, UK
Rural Safety Forum	Discuss electrical safety with key stakeholders.	Quarterly in person forum	Q1 to Q4 2026	Rural community



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Area of Engagement: Safety - Events

Pathway Title	Objective	Mechanism	Timing	Audience
ENA (Energy Networks Association) Safety Conference Coventry	ESB Networks attended and engaged with industry and partners on best practice in safety and electrical operations and presented at the conference presented on Lone Working Controls.	Physical Conference	Q2 2026	Industry
Regional Developer Days	ESB Networks Electrical Awareness Talk to Developers	In person	Q1,Q2 2026	Property developers, housebuilders, construction firms, consulting engineers, electrical contractors, planning professionals, local authority representatives, infrastructure partners and ESB Networks connections and delivery teams.
Irish Farmers Journal's Grass 2026	ESB Networks is attending the Irish Farmers Journal's Grass 2026 live event to promote electrical safety awareness with the agricultural.	Stand on electrical safety	Q2 2026	Farm Contractors
House Building Summit	Promote electrical safety awareness with construction stakeholders.	Stand with Stakeholder Engagement team Croke Park	Q2 2026	Construction Industry
National Infrastructure Summit	Promote electrical safety awareness with construction stakeholders.	Stand with Stakeholder Engagement team Radisson Dublin	Q2 2026	Construction Industry
House Building Summit	Promote electrical safety awareness with construction stakeholders.	Stand with Stakeholder Engagement team Pairc Ui Chaoimh, Cork	Q2 2026	Construction Industry
CIF Health and Safety Summit	Promote electrical safety awareness with construction stakeholders.	Stand and involvement in panel discussion Croke Park	Q2 2026	Construction Industry
Local Government Management Agency (LGMA) Conference	Promote electrical safety awareness with construction stakeholders.	Presenting at conference in Lyrath Estate Kilkenny	Q2 2026	Local Authorities