

**PATHWAYS TO ENGAGEMENT****Current and planned ESB Networks meetings, forums, working groups, events and webinars, others in Q4 2026****Area of Engagement:** ESB Networks attending upcoming conferences

Pathway Title	Objective	Mechanism	Timing	Audience
NextGen Energy, Transport & Water Summit	ESB Networks will attend and speak at the NextGen Energy, Transport & Water Summit. This conference will explore topics including, sustainability, property, accelerating the delivery of housing, infrastructure, and a decarbonised built environment.	Conference	30th September 2026	Government bodies, Local Authorities, housing agencies, transport, investors, planners, designers, and infrastructure and utility providers.
Innovation 2040: Accelerating Ireland's Electricity Future	ESB Networks' Innovation Conference will highlight the role of innovation in accelerating progress, unblocking challenges, and meeting the needs of customers and stakeholders.	Conference	2nd December 2026	Industry stakeholders, innovation specialists, academics, and collaboration partners.
CIF South East Construction Conference	ESB Networks will join a panel discussion on "Delivery of Critical Infrastructure," and contribute to discussions on overcoming planning, delivery, and implementation challenges, which will be critical to enabling sustainable growth.	Conference	16th October 2026	CIF member companies from across the construction landscape, Local Authority representatives including CEOs, planners and engineers, elected officials, and ministers providing insight and leadership on industry policies and regional development.
Renewable Energy Expo	ESB Networks will attend the Solar Ireland Annual Conference 2026 to engage with industry, government and communities, gain insight into the opportunities and challenges shaping the solar sector, and contribute to collaborative solutions for scaling renewables, strengthening grid integration, and accelerating Ireland's decarbonisation goals.	Conference	21st & 22nd October 2026	Attendees include Developers & Asset Owners; OEMs & Technology Providers; Engineering, Procurement & Construction; Ports, Logistics & Marine Services; Grid & Network Operators; Utilities & Energy Suppliers; Investors, Banks & Advisers; Policymakers, Regulators & Public Bodies; Local Authorities & State Agencies; Regulators, investors, technology and service providers, planners, and community stakeholders.
CIF Midlands Construction Conference, Offaly	ESB Networks will join a panel discussion on "Delivery of Critical Infrastructure," and contribute to discussions on overcoming planning, delivery, and implementation challenges, which will be critical to enabling sustainable growth.	Conference	5th November 2026	CIF member companies from across the construction landscape, Local Authority representatives including CEOs, planners and engineers, elected officials, and ministers providing insight and leadership on industry policies and regional development.

PATHWAYS TO ENGAGEMENT

Current and planned ESB Networks meetings, forums, working groups, events and webinars, others in Q4 2026

Area of Engagement: ESB Networks attending upcoming conferences continued

Pathway Title	Objective	Mechanism	Timing	Audience
CIF Construction Conference, Galway	ESB Networks will join a panel discussion on "Delivery of Critical Infrastructure," and contribute to discussions on overcoming planning, delivery, and implementation challenges, which will be critical to enabling sustainable growth.	Conference	9th November 2026	CIF member companies from across the construction landscape, Local Authority representatives including CEOs, planners and engineers, elected officials, and ministers providing insight and leadership on industry policies and regional development.
CIF Mid-West Construction Conference	ESB Networks will join a panel discussion on "Delivery of Critical Infrastructure" and contribute to discussions on overcoming planning, delivery, and implementation challenges, which will be critical to enabling sustainable growth.	Conference	20th November 2026	CIF member companies from across the construction landscape, Local Authority representatives including CEOs, planners and engineers, elected officials, and ministers providing insight and leadership on industry policies and regional development.
CIF Construction Conference, Dublin	ESB Networks will join a panel discussion on "Delivery of Critical Infrastructure," and contribute to discussions on overcoming planning, delivery, and implementation challenges, which will be critical to enabling sustainable growth.	Conference	26th November 2026	CIF member companies from across the construction landscape, Local Authority representatives including CEOs, planners and engineers, elected officials, and ministers providing insight and leadership on industry policies and regional development.

Area of Engagement: National Customer Contact Centre

Pathway Title	Objective	Mechanism	Timing	Audience
Electricity Suppliers, Customer Service Opportunities	To engage with suppliers where opportunities arise for customer service. Examples include erroneous customer contacts and process enhancement opportunities.	Biannual meetings	Q1 to Q4 2026	Suppliers
Contact Centre Accreditation (CCA) Organisation	To engage with CCA and key members of the CCA via webinars and in person information sharing; to identifying customer service best practice and trends/roadmaps; to stay current with latest thinking in customer service. This includes undertaking an annual accreditation audit.	Meetings and webinars	Monthly webinars 2026	CCA

**PATHWAYS TO ENGAGEMENT****Current and planned ESB Networks meetings, forums, working groups, events and webinars, others in Q4 2026****Area of Engagement: Capacity**

Pathway Title	Objective	Mechanism	Timing	Audience
Government and state agencies including LDAs engagement nationwide, DCEE, DETE, Uisce Eireann, and IDA	Engaging on various issues such as housing, CAP targets, National Development Plan etc., to meet future demands and network capacity.	In person, working groups, conferences, feedback, MS Teams	Q1 to Q4 2026	Government and state agencies including Land Development Agency (LDA) engagement nationwide, DCEE, DETE, Uisce Eireann, and IDA
Customer meetings including housing, industrial, commercial, transport, large energy users, CIF, Local Authorities (LAs), and generation customers.	Understand customer and stakeholder needs and plan the network to meet these needs.	In person and online and consultations	Q1 to Q4 2026	Housing, industrial, commercial, transport, large energy users, CIF, Local Authorities, and generation customers.
Housing Activation Office	Ongoing collaboration and engagement with LAs and industry, on how to best deliver housing at scale in line with government targets.	In person and MS Teams	Monthly and as required in 2026	Local Authorities and industry
Urban Capacity Contact Group	ESB Networks, EirGrid and DCEE, as members of this group, oversee and support ongoing work to secure electricity supply for new domestic and business consumers in urban areas.	In person, MS Teams meetings, and phone calls	Q1 to Q4 2026	ESB Networks, EirGrid, DCEE and Urban Capacity Group members

PATHWAYS TO ENGAGEMENT

Current and planned ESB Networks meetings, forums, working groups, events and webinars, others in Q4 2026

Area of Engagement: Electrification

Pathway Title	Objective	Mechanism	Timing	Audience
ZEV Assurance Board, Steering Group and Working Groups	Provide ongoing support and participation, alignment of strategy and programmes.	In person and MS Teams	Monthly/ Quarterly Q1 to Q4 2026	Steering and working group members
Proactive senior engagements with Department of Transport and Department of Maritime	We provide ongoing support and participation with DoT Team responsible for ports electrification - onshore power requirements, AFIR.	In person and MS Teams	Quarterly Q1 to Q4 2026	Department officials
Proactive & ongoing senior engagements with TII	Monthly bilateral engagements to engage with a number of aspects ongoing for TII and the AFPO (Alternative Fuel Programme Office) including shared land (access to sites) exploration.	In person and MS Teams	Q1 to Q4 2026	TII officials
Proactive senior engagements with Irish Rail (IR)	We provide ongoing support to IR Capital Projects and increased rail electrification objectives.	In person and MS Teams	Quarterly Q1 to Q4 2026	Irish Rail officials
Cork City Council Mission City Leadership Team	We participate in and provide ongoing support to Cork City Council Mission City and the associated electrification objectives.	In person and MS Teams	Quarterly Q2 to Q4 2026	Leadership team members
Direct 1:1s with various LAs including Galway City Council, Dún Laoghaire-Rathdown County Council (DLR), Limerick, and others	We provide support and engagement in a range of local initiatives.	MS Teams meetings, participate and present at workshops (in person)	Ongoing	Local Authorities
EVCAI (Electric Vehicle Charging Alliance of Ireland)	Provide industry body support and engagement.	In person	As required	EVCAI officials
E.DSO e-mobility working groups	Bring peer utilities learnings & insights home and develop solutions adapted to Irish context & needs of our customers.	Quarterly and monthly in person and online MS Teams meetings	2026	Working group members
Engagement with Local Authorities to investigate use of street public lighting columns for EV charging	Install a combined solution that will enable an increased 'on-street' charging option, in urbanised areas.	On site evaluation, testing and monitoring using in collaboration with Local Authorities	Quarterly 2026	Local Authorities

PATHWAYS TO ENGAGEMENT

Current and planned ESB Networks meetings, forums, working groups, events and webinars, others in Q4 2026

Area of Engagement: Innovation

Pathway Title	Objective	Mechanism	Timing	Audience
Innovation Conference	Sharing of information on our innovation activities and the dissemination of project learnings and outcomes.	Sharing of information on our innovation activities and the dissemination of project learnings and outcomes.	2026	Industry
Innovation 2027: Innovation to Deliver Networks for Net Zero	To gather stakeholder feedback on ESB Networks' 2027 innovation priorities, projects and strategic direction, ensuring alignment with Networks for Net Zero and future industry needs.	Consultation document published as a PDF via LinkedIn and distributed directly to stakeholders. A survey link and QR code are embedded within the document to collect feedback.	2026	Academia, industry partners, government bodies, regulators, research institutions, national bodies, technology providers and other innovation stakeholders.

Area of Engagement: Renewables and Major Connections

Pathway Title	Objective	Mechanism	Timing	Audience
Thermal Generation Networks Connections Steering Group	Delivery assurance for key thermal generation projects.	Meeting and presentations	Monthly for 2026	Steering Group members
Renewable Energy Support Schemes	Monthly engagement with DCEE, EirGrid, ESB Networks and developed dashboard to provide visibility to relevant stakeholders.	MS Teams	Monthly Q1 to Q4 2026	DCEE, EirGrid and, ESB Networks
Strategic level quarterly meetings with WEI and ISEA	Knowledge sharing high level engagement opportunity on ESB Networks' business strategy and plans and gain renewable industry insights and feedback.	Mix of in person and MS Team quarterly meetings	Q1 to Q4 2026	WEI and ISEA
Joint industry/ EirGrid contestable quality briefing notes to be launched in 2026	To support the continuous improvement of contestable quality for major connections.	Quarterly joint EirGrid, ESB Networks and industry workshop. Briefing notes and presentations.	Q1 to Q4 2026	EirGrid, ESB Networks and industry

PATHWAYS TO ENGAGEMENT

Current and planned ESB Networks meetings, forums, working groups, events and webinars, others in Q4 2026

Area of Engagement: Renewables and Major Connections continued

Pathway Title	Objective	Mechanism	Timing	Audience
Renewable Project monthly meetings	Supporting alignment of the customer's work programme with ESB Networks' works.	In person and MS Teams	Q1 to Q4 2026	Customers
Renewable Customer Portfolio meetings	Strategic oversight of customer projects at a senior management portfolio level to understand and address strategic pinch points.	In person and MS Teams	Q1 to Q4 2026	Renewable customers
Joint Safety Committee	Discuss projects and learnings from safety incidents and safety initiatives from Interface Agreement.	In person/MS Teams	Q1 - Q4 2065	EirGrid

Area of Engagement: Market Participants

Pathway Title	Objective	Mechanism	Timing	Audience
Retail Market Design Service (RMDS)	Ongoing engagement with market participants regarding retail electricity market.	Direct engagement and secretariat at industry governance group.	Monthly throughout 2026	Market participants
Technical Working Group	To support technical engagement on change requests being processed through the Industry Governance Group (IGG).	MS Teams	As required in 2026	IGG members, suppliers, and technical resources
Industry Governance Group	The Industry Governance Group (IGG) oversees the ongoing operation of the retail electricity market. Retail Market Design Service (RMDS) acts as the secretariat for the IGG and associated sub-groups. ESB Networks Retail Market Services participate in these meetings as appropriate.	Monthly: In person and MS Teams	Monthly in 2026	IGG members includes the CRU
Direct 1:1 meetings with market participants in Republic of Ireland	Provide opportunities and ongoing support for market participants to discuss any issues arising during 2026.	Meetings, phone calls and email (market participants and ESB Networks)	Ongoing Initiative throughout 2026	Market participants

**PATHWAYS TO ENGAGEMENT****Current and planned ESB Networks meetings, forums, working groups, events and webinars, others in Q2 / Q3 2026****Area of Engagement: DMSO - Design**

Pathway Title	Objective	Mechanism	Timing	Audience
Flexibility Services Advisory Council	Collaborate with industry on the adoption of proposed smart consumer energy technology standards (e.g. smart inverters and smart chargers) at a national level.	Quarterly meetings	Q1 to Q4 2026	Advisory Council members
Flexibility Services, Local Connections Programme - Bilaterals	Bilaterals with stakeholders who requested additional engagement with the programme has been initiated.	Bilateral meetings	Q1 to Q4 2026	Industry
Joint Systems Operator Programme	Provide an overview of the vision and principles of the DSO-TSO Operating Model High-Level Design, and how the future operating model will impact industry stakeholders.	Webinar	Q1 to Q4 2026	CRU and Industry
Flexibility Services Programme - Market Design	Flexibility Service Offering: to establish if the market design products being considered by the programme are fit for use by stakeholders across the segments. These meetings give insight and inform the direction the market services should take.	Numerous 1:1 meetings	Ongoing in 2026	Industry
Flexibility Services Programme - Market/ Proposition Design	Flexibility Service Offering: to establish if the market design products being considered by the programme are fit for use by stakeholders across the segments. These meetings give insight and inform the direction the market services should take.	Numerous 1:1 meetings	Ongoing in 2026	Industry
DMSO Blueprint and Roadmaps	Ongoing development of DMSO Blueprint and Roadmaps.	Meetings	Ongoing 2026	CRU and Industry
Joint Systems Operator Programme	Provide an overview of the overall JSOP Programme under PR6, including updates on the DSO-TSO Operating Model.	Webinar	Q1 to Q4 2026	CRU and Industry

PATHWAYS TO ENGAGEMENT

Current and planned ESB Networks meetings, forums, working groups, events and webinars, others in Q4 2026

Area of Engagement: DMSO-Smart Metering

Pathway Title	Objective	Mechanism	Timing	Audience
Smart Metering Programme	Industry engagement: - Industry Liaison Group (ILG) - Communications & Engagement Working Group (CEWG)	Conference calls	Monthly meetings over 2026	Industry and Working Group members
	Working groups: Smart meter technical working meetings with industry participants to support the National Smart Metering Programme.	Ongoing meetings	Q1 to Q4 2026	Working group members
	Customer engagement: Direct communication – customers whose meters are scheduled for an exchange receive two letters in advance. Responding to individual customer enquiries.	Letters / information booklet / written responses	Ongoing: area by area in advance of local deployment, throughout 2026	Customers
	Public awareness & stakeholder engagement: - Awareness campaign via targeted media campaigns supported by updates on our website. - Available for briefings to national and local elected representatives and other stakeholders.	Multi-channel approach and programme briefings	Q1 to Q4 2026	National, local elected representatives and other stakeholders
	Inform eligible stakeholders of the progress of the Meter Data Access Office.	Webinar	Q1 to Q4 2026	Eligible parties to the Code
	Continue to support the national rollout of the remaining smart meters installations. Continuation of communications to support the safe and efficient meter upgrades across the country. Continue engagement with the CRU, DCEE, SEAI, and industry (suppliers).	Multi-channel engagement awareness programme via direct communications with customers	Q1 to Q4 2026	CRU, DCEE, SEAI and industry (suppliers)

**PATHWAYS TO ENGAGEMENT****Current and planned ESB Networks meetings, forums, working groups, events and webinars, others in Q4 2026****Area of Engagement: DMSO - Customer**

Pathway Title	Objective	Mechanism	Timing	Audience
CIF workshops	Provides opportunity for ESB Networks to impart information on new connections, design and construction processes and discuss LDA multi year work programme.	In person and virtual events	Ongoing 2026	Housing developers and the construction industry
Irish Home Builders Association (IHBA) workshops	Provides opportunity for ESB Networks to impart information on new connections, design, and construction processes, and discuss LDA multi year work programme.	In person and virtual events	Ongoing 2026	Housing developers and the construction industry
IHBA EV Charging workshops	Provides opportunity for ESB Networks to impart information on EV charging infrastructure requirements and discuss feedback.	Meetings	Ongoing 2026	Housing developers and the construction industry
Customer meetings	Provides opportunity for ESB Networks and individual customers to discuss work programme and construction issues.	In person, MS Teams, bi-laterals, email, on site and as required	Ongoing 2026	Numerous customers across retail, telecoms, developers and charging point operator customer categories

**PATHWAYS TO ENGAGEMENT****Current and planned ESB Networks meetings, forums, working groups, events and webinars, others in Q4 2026****Area of Engagement: Storm**

Pathway Title	Objective	Mechanism	Timing	Audience
NECG and Utility Subgroups Critical Infrastructure and Humanitarian Assistance	To coordinate emergency planning in various scenarios e.g. vulnerable customer protocols across agencies.	In person and as required	Q1 to Q4 2026 and as required	NECG members and utility representatives
Critical Infrastructure Customers	Engagement with critical infrastructure owners and customers through quarterly meetings and feedback sessions to improve storm response coordination.	Quarterly meetings, feedback sessions and ongoing ad-hoc support as required	Q1 to Q4 2026	Critical Infrastructure Customers
International Utilities				
European Distribution System Operators (DSOs)	Ongoing engagement and shared lessons with European DSOs.	MS Teams	Q1 to Q4 2026	European DSOs
North, East, West and South Area Consortium (NEWSAC)	Ongoing engagement regarding mutual aid.	MS Teams	Q1 to Q4 2026	NEWSAC members
E.DSO Mutual Assistance Working Group	E.DSO Mutual Assistance Working Group to move the agreed framework into implementation across the member E.DSOs.	MS Teams	Q1 to Q4 2026	E.DSO Mutual Assistance Working Group members and other

**PATHWAYS TO ENGAGEMENT****Current and planned ESB Networks meetings, forums, working groups, events and webinars, others in Q4 2026****Area of Engagement: Forestry**

Pathway Title	Objective	Mechanism	Timing	Audience
Forestry	Engaging with key industry partners on the Winter Resilience Plan.	In person, email, phone etc.	Q1 to Q4 2026	IBEC, Department of Agriculture, Coillte, IFA, and other stakeholders
	Engaging with DCEE on the Winter Resilience Plan and legislation development queries.	MS Teams, In person, emails, phone	Q1 to Q4 2026	DCEE
	To engage with the CRU on the Winter Resilience Plan and legislative proposals.	MS Teams, In person, emails, phone	Q2 to Q4 2026	CRU officials
	Structured collaboration with Coillte to develop an understanding around wind blow risk factors and harvesting operation risks near our network.	Regular meetings and workshops	Q1 to Q4 2026	Coillte management

Area of Engagement: General

Pathway Title	Objective	Mechanism	Timing	Audience
AA1000 Stakeholder Engagement Standard Update Review Committee	ESB Networks engaging with and providing feedback on the new proposed global stakeholder engagement standard update due in 2027.	MS Teams	Q1 to Q4 2026	International Review Committee members

**PATHWAYS TO ENGAGEMENT****Current and planned ESB Networks meetings, forums, working groups, events and webinars, others in Q4 2026****Area of Engagement:** Safety - Educational and Engagement

Pathway Title	Objective	Mechanism	Timing	Audience
School Pack (Primary schools)	Promote electrical safety for school children.	In person at primary schools	Q4 2026	Primary school pupils and teachers
Joint Utility Safety Forum	Share safety best practice and learnings across the utilities.	Quarterly meetings	Q1 to Q4 2026	Public utilities, Gas Networks Ireland (GNI), eir, Irish Water
CIF Construction Safety Campaign	Promote electrical safety awareness with construction stakeholders.	Webinar/podcast	Q4 2026	Construction Industry
UK DNOs	ESB Networks engages with UK DNOs sharing lessons learned and best practice on safety, public safety, operations, and live working.	Ongoing meetings throughout the year	As required	NIE, UK DNOs
Rural Safety Forum	Discuss electrical safety with key stakeholders.	Quarterly in person forum	Q1 to Q4 2026	Rural community
The Public Safety Strategy 2026 - 2030	To proactively safeguard the public from electrical hazards through education, engagement, and operational excellence, embedding safety across all ESB Networks activities	Multiple engagements throughout the strategy period.	Q1 to Q4 2026	The public, ESB staff, education community, at-risk stakeholders including the emergency services, the agricultural community, the construction sector, Local Authorities, government agencies and utilities.
OPW Presentation	Promote electrical safety awareness and best practice when working near the electricity network.	In person presentation	Q4 2026	OPW Managers, Safety Managers, Construction workers
Farm Safety Partnership Advisory Committee - Farm Building Construction and Working at height sub-committee	Promote best practice of electricity safety in construction of farm buildings and working at height	In person and Teams meetings - bi-monthly	Q1 to Q4 2026	Farm Safety Partnership Advisory Committee members and other stakeholders

PATHWAYS TO ENGAGEMENT

Current and planned ESB Networks meetings, forums, working groups, events and webinars, others in Q4 2026

Area of Engagement: Safety - Committees, Forums and Working Groups

Pathway Title	Objective	Mechanism	Timing	Audience
Construction Safety Partnership Advisory Committee	Promote best practice of electricity safety in construction.	Quarterly meetings In person / MS Teams	Q1 to Q4 2026	Construction Safety Partnership Advisory Committee members
National Irish Safety Organisation (NISO) Seminar	Promote electrical safety awareness with agricultural community.	In person conference	Q1 to Q4 2026	Agriculture community
Construction Industry Federation (CIF) Workshops	Provides opportunity for ESB to provide information on new connections, design and construction processes.	Physical and virtual events	Q1 to Q4 2026	CIF Workshop attendees
Joint Safety Committee	Collaboration between differing utilities.	In person / MS Teams	Q1 to Q4 2026	EirGrid and Safety Committee members
Joint Utility Safety Forum	Share safety best practice and learnings across the utilities.	Quarterly meetings	Q1 to Q4 2026	Public utilities, Gas Networks Ireland (GNI), eir, Irish Water
Road Safety Strategy	This is a five-year strategy, where ESB Networks is seeking to promote its road safety plan, training interventions, monitoring, and licencing.	In person launch events and multiple engagements throughout the year	Ongoing	Road Safety Forum including An Post, Irish Rail, An Garda Síochána, and Health Service Executive (HSE).
E.DSO Safety Working Group	ESB Networks has three focus engagement areas: • Sharing information • Shared learning from incidents • Creation of safety culture	MS Teams	Approximately monthly in 2026	European System Operators
UK DNOs	ESB Networks engages with UK DNOs sharing lessons learned and best practice on safety, public safety, operations, and live working.	Ongoing meetings throughout the year	As required	NIE, UK
Rural Safety Forum	Discuss electrical safety with key stakeholders.	Quarterly in person forum	Q1 to Q4 2026	Rural community
Regional Developer Days and CPO Webinar	Continue to engage with developers and construction industry stakeholders by providing updates on the connections process, safety requirements, network developments, and service improvements. Address common queries and increase access to ESB Networks points of contact to strengthen relationships and collaboration, while gathering feedback from our customers to inform future enhancements.	Six in-person events and one webinar	Q4 2026	Charge Point Operators, Housing Developers, Local Authorities, Consultants, IHBA & CIF.